

# Atlassian Portfolio

Projects

Coaching Activities

## Projects

- **Introduction of JIRA & Confluence in UNIQA International (2012 - 2013)**
  - Architecture and Installation
  - Requirement Management and technical implementation
  - Training and Rollout
  - Administration & Support
- **JIRA & Confluence in the new Delivery Model in UNIQA IT Services (2014 - 2016)**
  - Architecture and Installation
  - Infrastructure – technical Requirements
  - Implementation
  - Presentations
  - Consulting
  - Process Analysis
  - User Management
  - Add-on Management
- **JIRA for Risk Management in Western Union International Bank (2016)**
  - Consulting
  - Installation & Setup
  - Process Analysis
  - Technical Implementation
  - Rollout
- **JIRA and Confluence for Project- and Portfolio Management in ÖBB (2016)**
  - Consulting
  - Process Analysis
  - Technical Implementation
- **JIRA Core + JIRA Service Desk and Confluence for Property Management in Alpenland AG (2016-2017)**
  - Consulting
  - Process Analysis
  - Technical Implementation
- **eazyBI Reporting in UNIQA IT Services (2016)**
  - Client Reports
  - KPIs for Release Management
  - Planned vs. Actuals report on User and Product levels
  - Project and Portfolio Reports

- **Strikes Process in JIRA for Western Union International Bank (2017)**
  - Process Analysis
  - Technical Implementation
  - Reporting
- **JIRA Connection to Git Repositories and Confluence in Sovanta AG (2017)**
- **JIRA for Identity and Access Management in Pro7Sat1 (2017)**
  - Process Analysis
  - Workflows and Custom Fields
- **JIRA and Confluence for Request Management in AGES (2017)**
  - Coordination
  - Implementation
- **JIRA Service Desk and Confluence in OeKB – ITSM (2017)**
  - ITIL based ITSM Processes
  - Installation
  - Analysis
  - Implementation
- **JIRA and Confluence – Project „DRAKE“ in SPAR (2017)**
  - Analysis and Solution Concept
- **JIRA Software, JIRA Service Desk and Confluence for Acredia AG (2017)**
  - Analysis and Solution Concept
  - Installation
  - Implementation
  - Import from Legacy Jira System
- **JIRA and Confluence in Austrian Federal Computing Centre (2017)**
  - Approval process for documents in Confluence
  - Optimisation of the development process in the IT team
- **JIRA as HR and Education Module for Pyronova (2017)**
  - Business Analysis
  - Implementation Concept
  - Technical Implementation
- **JIRA Service Desk for Pyronova (2017)**
  - Solution Concept
  - Technical Implementation
- **JIRA for Requirements Overview in KISTLER (2017)**
  - Business Analysis
  - Implementation Concept
  - Introduction of Issue Structure Plugin
- **JIRA as CSMT Tool for Czech T-Mobile und Slovak Telecom (2017-2018)**
  - Design of Problem Management
- **JIRA Software (Cloud) for Getsafe (2018)**

- Process Optimisation
- Implementation of the Cloud Solution
- **JIRA Software (Cloud) for Institut für Innovation und Change Methodik (2018)**
  - Process Optimisation
  - Implementation of the Cloud Solution
  - Budgeting Solution
- **Agile 2.0 in ANDRITZ AG (2018)**
  - Agile SAFe concept in Jira
  - Implementation
  - Reporting
- **Task Distribution for ANDRITZ AG (2018)**
  - Technical solution of task distribution on subsidiaries in Jira
- **Project Application for ANDRITZ HYDRO (2019)**
  - Concept of portfolio overview in Jira
  - Cost planning and approvals
- **IT Demand for Wiener Linien (2019)**
  - Idea platform in Jira
  - “Idea to IT Demand” concept and deployment
- **Jira and Confluence for NASES – National Agency for Network and Electronic Services (2019)**
  - Design of PMO processes
  - Design of HR processes
- **Jira and Confluence Administration in ÖBB (2019- )**
  - Jira Software, Jira Service Desk, Confluence Administration
  - Trainings
- **Jira and Confluence for Project Portfolio Management in ÖBB (2019- )**
  - Process Optimisation
  - Administrative setup
- **SAFe Model in Jira Cloud for UNION poisťovňa a.s. (2021)**
  - SAFe concept for an insurance company
  - Design and implementation

[back](#)

## Coaching Activities

- **Allplan (2017)**
  - JIRA Administration Training
- **Kistler (2017)**
  - JIRA User Training
  - JIRA Administration Training
- **Erste IT (2017)**
  - eazyBI basic Training
  - eazyBI advanced Training
- **Poštová banka (2018)**
  - Jira Service Desk agents Training
- **Santander Consumer Bank (2019)**
  - Jira Administration Training
  - Confluence Administration Training
- **KWB GmbH (2019)**
  - Jira Cloud Administration Training
  - Confluence Cloud Administration Training
- **UNIQA Slovakia (2019)**
  - Jira Administration Training
- **Slovenská sporiteľňa (2019)**
  - eazyBI Training
- **Kelag AG (2020)**
  - Jira User Training
  - Confluence User Training
- **Porr AG (2021)**
  - Jira Cloud Administration Training
  - Confluence Cloud Administration Training
  - Confluence Cloud User Training

[back](#)