

Atlassian Portfolio

Projects

Coaching Activities

Projects

- **Introduction of JIRA & Confluence in UNIQA International (2012 - 2013)**
 - Architecture and Installation
 - Requirement Management and technical implementation
 - Training and Rollout
 - Administration & Support
- **JIRA & Confluence in the new Delivery Model in UNIQA IT Services (2014 - 2016)**
 - Architecture and Installation
 - Infrastructure – technical Requirements
 - Implementation
 - Presentations
 - Consulting
 - Process Analysis
 - User Management
 - Add-on Management
- **JIRA for Risk Management in Western Union International Bank (2016)**
 - Consulting
 - Installation & Setup
 - Process Analysis
 - Technical Implementation
 - Rollout
- **JIRA and Confluence for Project- and Portfolio Management in ÖBB (2016)**
 - Consulting
 - Process Analysis
 - Technical Implementation
- **JIRA Core + JIRA Service Desk and Confluence for Property Management in Alpenland AG (2016-2017)**
 - Consulting
 - Process Analysis
 - Technical Implementation
- **eazyBI Reporting in UNIQA IT Services (2016)**
 - Client Reports
 - KPIs for Release Management
 - Planned vs. Actuals report on User and Product levels
 - Project and Portfolio Reports

- **Strikes Process in JIRA for Western Union International Bank (2017)**
 - Process Analysis
 - Technical Implementation
 - Reporting
- **JIRA Connection to Git Repositories and Confluence in Sovanta AG (2017)**
- **JIRA for Identity and Access Management in Pro7Sat1 (2017)**
 - Process Analysis
 - Workflows and Custom Fields
- **JIRA and Confluence for Request Management in AGES (2017)**
 - Coordination
 - Implementation
- **JIRA Service Desk and Confluence in OeKB – ITSM (2017)**
 - ITIL based ITSM Processes
 - Installation
 - Analysis
 - Implementation
- **JIRA and Confluence – Project „DRAKE“ in SPAR (2017)**
 - Analysis and Solution Concept
- **JIRA Software, JIRA Service Desk and Confluence for Acredia AG (2017)**
 - Analysis and Solution Concept
 - Installation
 - Implementation
 - Import from Legacy Jira System
- **JIRA and Confluence in Austrian Federal Computing Centre (2017)**
 - Approval process for documents in Confluence
 - Optimisation of the development process in the IT team
- **JIRA as HR and Education Module for Pyronova (2017)**
 - Business Analysis
 - Implementation Concept
 - Technical Implementation
- **JIRA Service Desk for Pyronova (2017)**
 - Solution Concept
 - Technical Implementation
- **JIRA for Requirements Overview in KISTLER (2017)**
 - Business Analysis
 - Implementation Concept
 - Introduction of Issue Structure Plugin
- **JIRA as CSMT Tool for Czech T-Mobile und Slovak Telecom (2017-2018)**
 - Design of Problem Management
- **JIRA Software (Cloud) for Getsafe (2018)**

- Process Optimisation
- Implementation of the Cloud Solution
- **JIRA Software (Cloud) for Institut für Innovation und Change Methodik (2018)**
 - Process Optimisation
 - Implementation of the Cloud Solution
 - Budgeting Solution
- **Agile 2.0 in ANDRITZ AG (2018)**
 - Agile SAFe concept in Jira
 - Implementation
 - Reporting
- **Task Distribution for ANDRITZ AG (2018)**
 - Technical solution of task distribution on subsidiaries in Jira
- **Project Application for ANDRITZ HYDRO (2019)**
 - Concept of portfolio overview in Jira
 - Cost planning and approvals
- **IT Demand for Wiener Linien (2019)**
 - Idea platform in Jira
 - “Idea to IT Demand” concept and deployment
- **Jira and Confluence for NASES – National Agency for Network and Electronic Services (2019)**
 - Design of PMO processes
 - Design of HR processes
- **Jira and Confluence Administration in ÖBB (2019-)**
 - Jira Software, Jira Service Desk, Confluence Administration
 - Trainings
- **Jira and Confluence for Project Portfolio Management in ÖBB (2019-)**
 - Process Optimisation
 - Administrative setup
- **SAFe Model in Jira Cloud for UNION poist'ovňa a.s. (2020-)**
 - SAFe concept for an insurance company
 - Design and implementation

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Coaching Activities

- **Allplan (2017)**
 - JIRA Administration Training
- **Kistler (2017)**
 - JIRA User Training
 - JIRA Administration Training
- **Erste IT (2017)**
 - eazyBI basic Training
 - eazyBI advanced Training
- **Poštová banka (2018)**
 - Jira Service Desk agents Training
- **Santander Consumer Bank (2019)**
 - Jira Administration Training
 - Confluence Administration Training
- **KWB GmbH (2019)**
 - Jira Cloud Administration Training
 - Confluence Cloud Administration Training
- **UNIQA Slovakia (2019)**
 - Jira Administration Training
- **Slovenská sporiteľňa (2019)**
 - eazyBI Training

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